

From: Alfred Petermann
To: Microsoft ATR
Date: 1/25/02 10:53am
Subject: Gentlemen: We are a small group of organizations, one not-for-profit

Gentlemen: We are a small group of organizations, one not-for-profit targeted to the poor, which are often overwhelmed by data processing and by communication needs. We have experienced nothing but support from the Microsoft products and feel that their software is critical to our success. The attacks on Microsoft because of their size, because of their founder, because of their aggressive business practices and for other reasons have just about reached the limit. The time has come to put this episode to rest and to stop further attacks, especially the most recent AOL suit. When will these guys begin competing in the marketplace and stop using our government and the courts to try to get even.

Sincerely,

Alfred R Petermann
alfred@enwbiz.com